



#11/C Luman
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PATENT APPLICATION
DOCKET NO. 10991149-1

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IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen et al.

SERIAL NO.: 09/464,311

GROUP ART UNIT: 3623

FILED: December 15, 1999

EXAMINER: Akiba K. Robinson Boyce

TITLE: CUSTOMER PROFILING APPARATUS FOR CONDUCTING
CUSTOMER BEHAVIOR PATTERN ANALYSIS, AND METHOD
FOR COMPARING CUSTOMER BEHAVIOR PATTERNS

**BOX CPA
THE ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231**

SIR:

Amendment C
Preliminary Amendment to Accompany CPA Filing

In response to the Advisory Action dated December 9, 2002 and the Final Office Action dated September 10, 2002, Applicant amends and remarks as follows:

In the Claims:

Please replace the claims with the following clean version of the entire set of pending claims, in accordance with 37 C.F.R. §1.121(c)(1)(i).

A marked-up version showing amendments to any claims being changed is provided in one or more accompanying pages separate from this amendment in accordance with 37 C.F.R. §1.121(c)(1)(ii).

S/N: 09/464,311
Case: 10991149-1
Amendment C